



Policy Statement

Solo Service Group delivers corporate cleaning and associated services and in doing so, supports local communities through the environment, community benefits and additional social value.

We assist our customers to maximise the social, economic and environmental wellbeing of local communities in accordance with The Public Services Social Value Act 2012 and the Wellbeing of Future Generations (Wales) Act 2015 and the guidance of ISO 26001 Social Responsibility.

This policy is supported by our environmental and sustainability strategy and is delivered through our community investment programme.

Through collaboration with our supply chain, we are committed to:

Employment and Skills

- Enabling local people to obtain the skills needed to access employment
- Providing our employees with new skills for the future
- Creating employment opportunities within the communities that we work
- Removing barriers to employment for underrepresented and disadvantaged groups
- Offering employment opportunities to those who serve or have served in our armed forces

Local Business & Economy

- Providing work opportunities for small, medium, micro-sized businesses, social enterprises and minority owned businesses
- Procuring goods and services locally where possible
- Supporting small, medium, micro-sized businesses, social enterprises and minority owned businesses to improve capability and grow sustainably

Community Engagement

- Carrying out volunteering activities that deliver benefits to local communities
- Partnering with other national charities to raise money, support employment opportunities and meet environmental regeneration needs
- Working with local charities on key themes to deliver additional benefits to the communities in which we work
- Working with education and training providers, industry bodies and charities to offer curriculum support and work experience opportunities
- Supporting our people to live healthier lives

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Environment

- Using resources efficiently to reduce waste and maximise value
- Promoting sustainable and ethical procurement
- Reducing the emissions intensity associated with our activities

Governance, Measurement & Reporting

- Maintaining clear accountability for delivering this policy
- Monitoring and reporting our social value impact by using recognised independent tools
- Continuously improving our standards, efficiency and effectiveness

We will communicate this policy to our employees, supply chain partners and relevant interested parties and review it on an annual basis.

Caroline Cooper
Managing Director, Solo Service Group Limited

A handwritten signature in black ink that reads "Caroline Cooper".

January 2024

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