



“Development that meets the needs of the present without compromising the ability of future generations to meet their own needs”

Solo Service Group Limited recognises the importance of sustainability (Environmental, Social and Economic) in meeting both legal and moral obligations to protect the environment. This policy outlines our commitment to implementing Sustainability Targets and Objectives into all our operations. The primary sources of environmental impact across our operations include fleet associated emissions, waste and embodied emissions of purchased goods, and commuting of employees. Taking this into consideration, these areas will be prioritised for the purpose of environmental impact mitigation moving forwards.

Solo Service Group uses an Environmental Management System that is accredited with BS EN 14001:2015 certification. All Solo Service Group employees, suppliers and contractors have a role to play in implementing and continually developing our sustainability objectives across the organisation directly, at customer locations and within local communities:

Key Sustainability Objectives:

- Implementing and recording our sustainability principles and set objectives in our business activities and daily operational procedures.
- Develop a partnership approach with our Contractors, Suppliers, Customers, and their local communities on sustainability.
- Work with our supply chain on our sustainability policy to meet our targets.
- Consider the ‘waste management hierarchy’ and implement circular economy principles to reduce our strain on the planet’s resources.
- Set sustainability targets/objectives for ourselves and our supply chain.
- Complete annual energy audits.
- Review our sustainability programme annually against best sustainability practises for the industry.
- Report annually on our sustainability programmes.
- Consider the UK’s “Net Zero Strategy” by minimising greenhouse gas emissions associated with business operations and offsetting associated emissions where appropriate.
- Incorporate the UN Sustainable Development Goals into our corporate strategy, specifically SDG’s 5, 8, 9, 10, 12 & 13.

Prepared by	Solo Service Group EHS Department	Approved by	Solo Quality Management Department
Issue No	1.8	Issue Date	January 2024
Section No	Policies	Review Date	January 2025

Sustainability Policy



Solo Service Group directors and senior management are committed to ensuring the implementation, review, and continual improvement of its sustainability policies to facilitate sustainable development forming an integral part of the company's overall corporate strategy. This policy is communicated to all employees, suppliers and contractors and is made publicly available.

Caroline Cooper
Managing Director

A handwritten signature in black ink that reads "Caroline Cooper".

January 2024

Prepared by	Solo Service Group EHS Department	Approved by	Solo Quality Management Department
Issue No	1.8	Issue Date	January 2024
Section No	Policies	Review Date	January 2025